

# Energy Efficiency Incentive Program (EEIP)

## Frequently Asked Questions

July 2010

### What products are rebates available for?

The EEIP will provide rebates for the most energy efficient items in the following categories.

Category	Eligible Product	NWT Rebate*
Appliances	Washing machines	\$400 – non-hydro communities \$100 – hydro communities
	Refrigerators	\$400 – non-hydro communities \$100 – hydro communities
	Low flush toilets	\$75 – meets ecoENERGY Retrofit Program specifications (6 litres per flush or less)
Heating Appliances	Woodstoves	\$400
	Wood pellet appliances	\$1,000 – wood pellet boiler \$700 – wood pellet furnace \$500 – wood pellet stove
	Oil furnaces and boilers	\$900 – oil furnace 92% AFUE** \$600 – oil boiler 85% AFUE \$500 – oil furnace 85% AFUE (with brushless DC motor) \$300 – oil furnace 85% AFUE \$250 – oil furnace for mobile home 80% AFUE
	Gas furnaces and boilers	\$900 – gas boiler 90% AFUE \$600 – gas boiler 85% AFUE \$500 – gas furnace 92% AFUE (with brushless DC motor) \$300 – gas furnace 90% AFUE
	Hot water heaters	\$800 – replacement of electric hot water heater with oil or gas hot water heater (non-hydro communities only) \$350 – instantaneous hot water heater \$300 – condensing hot water heater
	Heat recovery ventilators	\$300
	Transportation	Outboard motors
Home Renovations	Windows	\$40 – ENERGY STAR® Climate Zone D
	Doors	\$40 – ENERGY STAR® Climate Zone D
	Drain water heat recovery	\$165 – 42% efficiency
	Home insulation	varying – ***AEA pre-approval required

\* For a full rebate, qualifying products must be purchased in the NWT. Qualifying products purchased outside the NWT, but within Canada, are eligible for 50% of the rebate amounts listed above.

\*\* Annual fuel utilization efficiency (AFUE) is a measure of the efficiency of heating appliances over a season or year.

\*\*\* AEA pre-approval required for insulation package rebates.

## **Why is the Government of the Northwest Territories providing rebates for these products?**

In an effort to reduce overall energy use and greenhouse gas emissions in the Northwest Territories (NWT), as outlined in the NWT Greenhouse Gas Strategy and the NWT Energy Plan, and respond to residents' concerns about the high cost of energy, the GNWT developed incentives for residents to replace energy intensive products with the most energy efficient products available.

## **Who is eligible for rebates?**

All permanent residents of the NWT, non-profit organizations and businesses are eligible. Federal and territorial government departments are not eligible.

## **What are the changes to the EEIP this year and when do they come into effect?**

As of April 1, 2010, when you purchase qualifying energy efficient doors, windows, drain water heat recovery systems and insulation, you are eligible for an EEIP rebate.

## **If the new rebates come into effect April 1, 2010, what do I do if I bought an eligible product before April 1, 2010?**

Energy efficient doors, windows, drain water heat recovery systems and/or insulation purchased prior to March 31, 2010, are not eligible for rebates under EEIP. Applications sent to the EcoEnergy Program before it was cancelled (in which the above rebates would have qualified), will still be processed and any eligible rebates will be granted from both the federal and territorial governments.

## **Is there a maximum amount or number of rebates I can apply for?**

Each resident is eligible for: two heating appliances; two refrigerators and washing machines; two toilets; two outboard motors; 20 windows and doors; one drain water heat recovery system; and home insulation (pre-approval is required), for the duration of this program.

Each non-profit organization and business is eligible for: five heating appliances; five refrigerators and washing machines; five toilets; five outboard motors; 50 windows and doors; five drain water heat recovery systems; and five insulation packages (pre-approval is required), for the duration of this program. There is no maximum dollar amount of refund.

## **I bought a fridge online. Is this eligible for the EEIP rebate?**

Possibly. If your fridge was bought online from a vendor with a permanent store in the NWT, it is eligible for a full rebate (eg. Sears). Qualifying products purchased online from other Canadian vendors are eligible for 50% of the rebate amount (eg. The Brick).

## **Where do I apply for a rebate?**

Application forms are available from your local vendor, the Arctic Energy Alliance or online at [www.aea.nt.ca](http://www.aea.nt.ca) or [www.enr.gov.nt.ca](http://www.enr.gov.nt.ca). Once you've purchased a qualifying product, fill out the application form completely and mail, fax or deliver it to the Arctic Energy Alliance with a copy of the sales receipt.

## **How long will it take to process my cheque?**

The Arctic Energy Alliance works to process cheques within six weeks of the date the form was received. Please submit clearly written, complete forms, with all the items requested within the "How the Rebate Works" section of the form, to ensure you get your money promptly.

## What is the CARB three-star and ENERGY STAR® label I'm supposed to provide a copy of?

CARB three-star is the California Air Resources Board label for outboard motors which certifies that the motor is non-polluting to a high standard. ENERGY STAR® is a registered trademark which certifies the product is above a high standard for energy efficiency. Each of these standards has a label which is typically provided by the manufacturer upon purchase of the product. To ensure prompt processing of your rebate, please include a copy of this label.

## What happens if I buy a washing machine and end up having to return it?

The rebate must be returned, unless the washing machine is replaced with another machine which fits under the same category. Vendors are required to provide the Arctic Energy Alliance with details of any products returned that qualify for the EEIP.

## I want to buy a woodstove from outside the NWT. Am I eligible for the EEIP rebate?

Yes. The EEIP rebate is available for products purchased anywhere in Canada. However, qualifying products purchased in the NWT are eligible for the full rebate. Qualifying products purchased outside the NWT, but within Canada, are eligible for 50% of the rebate. One of the goals of the EEIP rebate program is to encourage northern businesses to carry energy efficient products.

## How do I know if I am in a hydro, diesel or natural gas community?

All communities have diesel backup generators, but the main qualifier is where the majority of the power comes from. Below is a list of communities and the source of the majority of their electricity.

### Electricity Source in Your Community

Source	Community	Service Provider
Hydro (8 communities)	Dettah, Fort Resolution, Fort Smith, Behchokò	NWT Power Corporation
	Hay River, Hay River Reserve, Enterprise, Yellowknife	Northland Utilities Limited
Diesel (23 communities)	Aklavik, Colville Lake, Deline, Fort Good Hope, Fort Liard, Fort McPherson, Fort Simpson, Jean Marie River, Lutsel K'e, Nahanni Butte, Paulatuk, Gametì, Sachs Harbour, Tsiigehtchic, Tuktoyaktuk, Tulita, Ulukhaktok, Whatì, Wrigley	NWT Power Corporation
	Kakisa, Fort Providence, Trout Lake, Wekweètì	Northland Utilities Limited
Natural Gas (2 communities)	Inuvik, Norman Wells	NWT Power Corporation

## Why do diesel and natural gas communities get larger rebates?

One of the major intentions of this program is to help the NWT reduce greenhouse gases. Hydroelectricity, which powers eight of our communities, is considered greenhouse gas neutral. Therefore, there is a greater benefit to reducing our consumption of fossil fuels than reducing electricity use in hydro communities.

## I have heard about solar panels. Do they apply under EEIP?

The EEIP is only for products which boost energy efficiency, not for products which produce electricity. The Alternative Energy Technologies Program (AETP) is available for those wishing to pursue alternative energies in the NWT. Visit [www.enr.gov.nt.ca](http://www.enr.gov.nt.ca) for more information.

### **Why do I have to sign a declaration that my fridge will be taken to the landfill for disposal?**

The intention of this program is to increase energy efficiency in the NWT by replacing older, inefficient products with new, energy efficient products. By not removing your old fridge from use it is still using energy inefficiently and releasing greenhouse gases. Therefore, to get this rebate, it is necessary to remove your old fridge from use by taking it to the landfill for proper disposal.

### **Why are there new products that are eligible for rebates?**

The federal government created the EnerGuide for Homes program, later renamed the EcoEnergy program, to assist homeowners in upgrades to their homes to improve energy efficiency.

Through this program, the GNWT matched the rebates available from the federal program for qualified NWT applicants. The federal government cancelled this program on March 31, 2010. To demonstrate the GNWT's continued support of NWT homeowners who wish to upgrade the energy efficiency of their homes, doors, windows, drain water heat recovery systems and insulation were added to the EEIP under the home renovations category.

### **I'm not sure I understand the process to obtain the insulation rebate.**

#### **Can you explain it?**

The process to obtain the rebate for insulation products is different from other EEIP products. Applicants must submit an application form to AEA outlining their intent to improve the "R" value of a particular residential component. For example, if the intent is to improve a wall from a "R" value of x to a "R" value of y, the appropriate table on the application form must be circled. This can be done for multiple walls, for multiple components of the residence, including attics, foundations, floors, etc. Once submitted, AEA will "pre-approve" the insulation upgrade rebate. The applicant will receive this pre-approval, and once their insulation projects are completed, residents must re-submit the pre-approved application along with all relevant receipts for the rebates. Energy Advisors at AEA will be happy to assist applicants with their applications.

If you have any other questions, please contact  
**Arctic Energy Alliance at (867) 920-3333**  
**or toll-free 1-877-755-5855**